

CORE LOVE CO.

5711 5th Street, Suite B, Katy, TX 77493

(832) 229-0094

www.coreloveco.com

Client Name: _____ **Date:** _____

30 DAY CANCELLATION POLICY

1. **Cancellation of Services:** To cancel services, Client must provide CoreLoveCo. with a written 30-day notice of cancellation. Until notice of cancellation is received by CoreLoveCo., and cancellation is finalized, service will continue and Client is responsible for paying for said service or services.

Please send notice to:

Email: coreloveco@gmail.com

or

Mail: 5711 5th Street, Suite B, Katy, TX 77493

2. **Service Termination.** Upon expiration of customer-provided notice of cancellation, services will terminate at the end of the current billing cycle.

3. **Early Cancellation.**):

Customers may cancel service, without penalty, by providing written notice at least 30 days before the first scheduled service will take place.

4. **Provider Initiated Cancellation.** We reserve the right to cancel service if the customer's account remains delinquent for [7] days after the customer is notified that the account has become delinquent.

6. **Other Terms and Conditions.** [TERMS AND CONDITIONS]

7. **Final Payment.** Any outstanding dues must be settled before cancellation can be processed. If your cancellation request is within the 30-day notice period, one final payment may/will be charged.

8. **Medical or Relocation Cancellations**

Exceptions to our cancellation policy are considered on a case-by-case basis for medical reasons or relocation. Appropriate documentation (e.g., doctor's note, proof of relocation) will be required.

9. **Medical Cancellations:** If you are unable to continue at the gym due to medical reasons, please provide a doctor's note, and we will waive the early cancellation fee.

10. **Refunds**

CoreLoveCo. does not offer refunds for membership cancellations except under exceptional circumstances, which will be considered on a case-by-case basis.

11. **Policy Changes** CoreLoveCo, reserves the right to modify this cancellation policy. All members will be notified of any changes [30] days prior to their implementation.

Contact Information For any inquiries or assistance regarding the cancellation process, please contact us at:

Email: tahneespilates@gmail.com

Phone: (832) 229-0094

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We thank you for your patronage at CoreLoveCo. and hope to assist you in your fitness journey as effectively as possible.